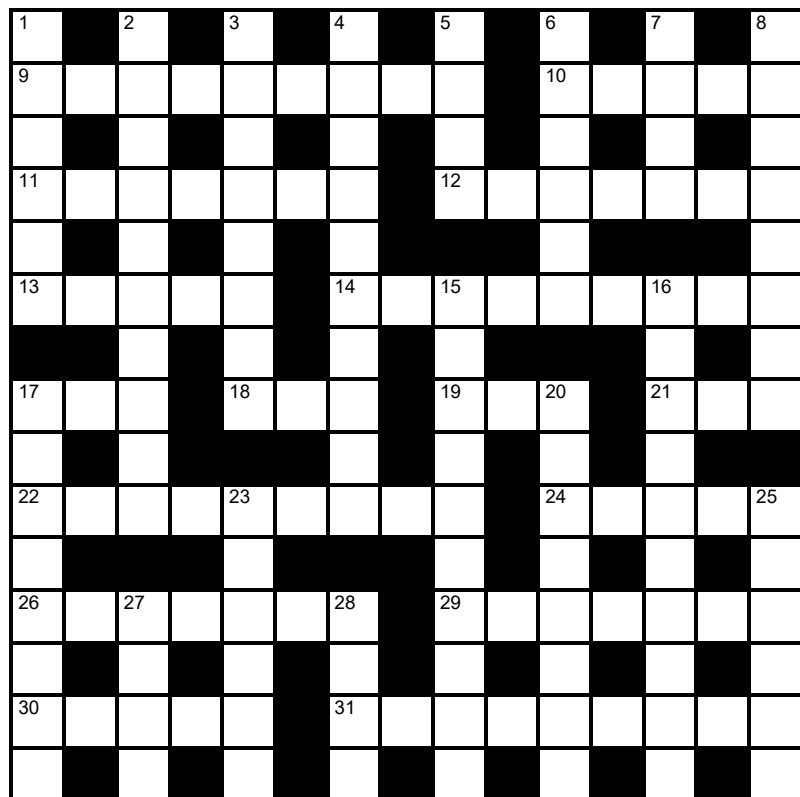


*This puzzle is a pangram, except for one letter. Work out which letter is missing and follow the instruction hidden in the completed grid to find out where to place it.*

*What word or phrase is created when you do that?*

**Across**

- 9 A little sensitive, Oliver below the waist? (4-5)
- 10 Brute breaking many a lady's heart (5)
- 11 New religious teaching about vehicle to absolute enlightenment (7)
- 12 Controversial engineer's initial basis for decision (7)
- 13 Given drug in parties, took drug then died (5)
- 14 Grill within sight of burial? (9)
- 17 Express newspaper heir (3)
- 18 Whereabouts of Douglas and one of his ilk (3)



- 19 Lash around tree at the left (3)
- 21 Starts off in Vales, Yorkshire climber (3)
- 22 Contest Irish town cut short after 31 days (9)
- 24 Consumed by regret, turn back miscreant (5)
- 26 *Beadle's About*, getting caught in fiasco (7)
- 29 Game bird clipped at hunt, second escaped (7)
- 30 Middle Eastern aid and US bombs (5)

31 Old couple can't progress from here (9)

**Down**

- 1 Using qualification to leapfrog one rung (6)
- 2 Alto incurs abuse as notes out of range (10)
- 3 Modular hut erected heartlessly by slave state (8)
- 4 Entirely absurd, or just the last two-thirds (10)

5 Everything reduced... going up, it's subject to inflation (4)

6 Under cover, I cross Norway from the South (6)

7 Toy with an interminable zip: Barbie? (4)

8 What provides stomach with a course? (8)

15 Utilise chance in IT training to become specialist (10)

16 Jerk arguing, is inhaling cocaine - a white powder (5,5)

17 Took position roughly for extra food (4,4)

20 Backfiring ordinary dry coal propelled engine (8)

23 Unexpected movement masks Bill's approach (6)

25 Touring Tenerife without providing right of admission (6)

27 Broadcast blasted Tory (4)

28 Lose sleep over part that's different (4)